



1635 Dundas Street East

Meeting immediate and long-term needs of patrons of 1635 Dundas Street East

Since opening in March 2024, the 45-bed low barrier shelter at 1635 Dundas Street East in Whitby has provided a safe and supportive environment to over 160 unique people. For an update about the shelter since it's opening in March 2024 read the latest news release on Your Durham.

There is a waitlist of over 400 people for 1635 Dundas Street East showing just how much shelters like this are needed. This shelter has offered a foundation for stability, health, and an improved quality of life for those experiencing homelessness.

The 1635 Dundas Street East project is a multi-phase initiative aimed at providing safe and inclusive housing support solutions to help people who need it most. Here are a few key items of note:

- The Community Liaison Committee (CLC) continues to meet regularly. The Committee shares information, identifies issues, concerns and mitigation strategies that help with the successful integration of the project into the broader community.
- We Grow Food worked with patrons of 1635 Dundas Street East to build garden boxes for the shelter. A variety of herbs and vegetables were planted in the building's outdoor space.
- Thanks to the generous events hosted by 94.9 The Rock, a large volume of donations has been distributed to shelters cross Durham Region, including 1635 Dundas Street East, providing much-needed support to those in need.
- The Region of Durham released a video series, Stories of Resilience, that shares real-life stories of people experiencing homelessness, the stigma of being homeless, and the services and supports available to help. To watch the video series, visit the Region of Durham's YouTube channel.

The Region of Durham is the Service System Manager for housing and homelessness and is committed to supporting individuals at risk of experiencing homelessness. By adopting a housing-focused approach, all services, supports, and strategies are designed to help individuals secure stable housing and ultimately end their homelessness.

Contact information available:

Homeless Help Line for inquiries about homelessness

Email: Homelesshelp@durham.ca

Call 3-1-1, extension 5510.

905-666-6239 or 1 888-721-0622, extension 5510.

1635 Dundas Street East: Phase 2 Community Engagement Feedback

Phase 1 of 1635 Dundas Street East has provided much-needed support to residents seeking emergency shelter and support. Phase 2 builds on the feedback received from community engagement in Phase 1 by creating housing units with health and social supports and services.

An engagement survey was made available to community members from June 27 to September 27, 2024. The Phase 2 Community Engagement Survey received a total of 353 responses. The feedback gathered reinforced the needs identified in Phase 1, as well as provided a deeper understanding of specific gaps in services. A full report on the feedback received is now available on yourvoice.durham.ca/HelpAddressHomelessness. To stay informed about Phase 2, subscribe to the Your Durham web page to receive updates when available.

Station Gallery Art Exhibition

Arts programming and sessions for patrons, including rock painting, individual artwork and blow painting on canvas are provided for patrons at 1635 Dundas Street East. These programs have allowed patrons to (re)discover talents and feel a sense of accomplishment and empowerment. An art exhibition began on February 1, 2025, at the Station Gallery in Whitby showcasing artwork from the patrons and will be on display through April 13, 2025. Details on the exhibition are available at StationGallery.ca/Exhibitions.



Visit yourvoice.durham.ca/HelpAddressHomelessness for more information about 1635 Dundas Street East and subscribe for updates.